MyCare Release Notes

Version 4.4.5 Build 2.4.5
August 2026

New Features

Custom Session Background

- Tenant Admins can now upload a custom background image for their organization. Once configured, the custom background is available for clinicians to select during video sessions.
- Custom backgrounds can be managed under Settings in the MyCare Admin Portal.

Platform Enhancements

Device Inventory Improvements

- Device Inventory exports now reflect applied search and filter criteria.

Staff List Improvements

- Staff lists now display each user's role and department within their organization.

Bug Fixes

Crisis Call Handling

- Improved crisis call notification handling so alerts automatically clear when a call has already been answered by another clinician.

Additional Fixes

Various bug fixes and stability improvements were included to improve overall platform reliability.