MyCare Release Notes

MyCare UI Build 2.4.9
October 2026 | Oklahoma Clients

New Features

My Appointments

- Tenant Admins can now view appointments associated with individual patients and staff members in the MyCare Admin Portal.
- Appointments can be filtered by date range, sorted, and exported. Details include appointment times, location, category, and participants.

Responder Post-Call Surveys

- Oklahoma first responders will be prompted to take a complete a survey following a crisis call or direct call lasting at least two minutes.
- Surveys will include ratings scales, multiple-choice questions, and written responses.

Platform Enhancements

Hunt Group Device Visibility

- Tenant Admins can now view device names for staff assigned to Hunt Group tiers. Inactive staff members are visually identified in the list.

Bug Fixes

Additional bug fixes and minor improvements are included in this release.